

Holmes District Schools Technology Assistant (Technician)

Duties:

- Provide computing hardware and technical end user support in a multi-school environment.
- Assist in other aspects of supporting an Enterprise IT environment

Skills and Qualifications:

- At least 1 year experience in computing hardware and software installation, troubleshooting, and repair, and providing end-user support for Microsoft Windows, Microsoft Office, Various Web Browsers, anti-virus software, online applications, and Email clients preferably in an Enterprise Windows Domain Environment
- Self Motivated with the ability to document and manage a varied workload at different physical locations at schools within the county
- Valid driver's license and the ability to pass a background check

Additional Desired Skills and Experience:

- Experience in an Enterprise Windows Domain Environment
- A Basic understanding of LAN, WAN, IP, DHCP, and DNS concepts

Education and Certifications:

- **Required:** High School Diploma
- **Required:** Valid CompTIA A+ Certification
- Preferred: Degree or Certificate in a Computer Systems Technology related field
- Preferred: Other relevant computer industry certification